

ACCESS TO PATIENT RECORDS THROUGH THE NHS APP

From 1st April 2022, patients with online accounts such as through the NHS App will be able to read new entries in their health record.

WHAT'S CHANGING?



From April 2022, the GP IT system configuration is being changed so that patients with existing online access via the NHS App will automatically have full access to their future or prospective health information entered after the 1st April. New online users set up after this date will also receive this level of access by default.

WHAT SHOULD I DO?

- Be aware and mindful that patients will be able to see their future records including free text and documents
- Patients will not see their past health record information unless they have already been given access to it. So, follow normal procedure for granting patients access to their records for all data entered before 1st April 2022.
- Ensure sensitive information is redacted **as it is entered** onto the clinical system because from the 1st April, everything entered into the records will be visible to the patient straight away

WHAT ABOUT CHILDREN AND VULNERABLE PATIENTS?

- Proxy access remains unchanged for children under 12.
- Medical records can contain data that is confidential and sensitive, e.g. information about a 3rd party which the patient must not see, or information which, if viewed by the patient, may cause harm or distress. This information must be redacted by staff **at the time of entry**.
- In case of a vulnerable adult, it may be appropriate to redact or prevent specific information entered into medical record from being shared within the patient's access.

WHERE CAN I GET MORE INFORMATION?

[Click here for further guidance on changes to patient record access](#)

[Click here for a free module on the features and functionality of the NHS App](#)

[Click here to watch a video on how to prepare for the changes to patient record access](#)

[Click here for step by step instructions on how to redact sensitive data](#)

You will need an EMISnow log in to access this